

Instructions

Opening a Pinched Outlet Tube

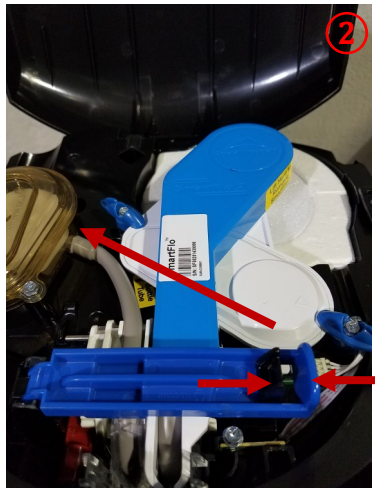
On the Storm Family

Form 2009001



It has come to our attention that there have been questions about a delayed or slow prime. The most likely cause of this is an outlet tube which is crimped or pinched shut and not allow water to flow past the point of constriction. This can be easily remedied using the following procedure:

- Using the access key, open the top of the watercooler by inserting it into the two small holes in the center above the faucets (Fig 1) and open the top.
- Locate the blue latch (Fig 2), then carefully unclamp and open it.
- Turn the two blue twist locks to release the SmartFlo (Fig 3).



- Lift the SmartFlo up several inches by gripping locations marked with yellow “LIFT HERE TO REMOVE SMARTFLO” stickers and lifting upward (Fig 4 & 5).



- Locate the gray outlet tube on the underside of the SmartFlo. Check for kinks and areas that are pinched shut in the line. If crimped , gently squeeze the tube between finger and thumb to uncrimp the tubing (Fig 6).



- Re-install the SmartFlo, lock it into place with the twist locks, close the blue latch and close the cover.
- It may be necessary to continue priming the unit, but the water flow will resume normal operation in just a short time, if not immediately, after completing these steps.

For Hot Water Flow Issues

- Using the access key, open the top of the watercooler.
- Locate the blue latch then carefully unclamp and open it.
- Locate the outlet tube and gently squeeze between finger and thumb to uncrimp (Fig 7).



- Close the blue latch securely, close the cooler top and continue to prime if necessary.