

Introduction

Company Profile

Crystal Mountain water coolers are recognized around the world for their high quality, style and performance. Our manufacturing facility follows strict quality guidelines using state of the art equipment. Customer satisfaction and after sales service are top priorities throughout our organization.

The manufacturing facility is located in Southern China, the world's fastest growing manufacturing region. It boasts product assembly lines with dozens of built-in testing stations, and large engineering, design and research and development departments.

Crystal Mountain has sales and service offices located in Canada and the United Kingdom. We also maintain strategically located distribution warehouses worldwide.

Every component in a Crystal

Mountain cooler is rigorously tested under adverse conditions for long-term reliable operation. Individualized bar codes track location and servicing of the cooler throughout its life. The result is a water cooler that provides years of optimum, trouble free performance.

Our coolers meet the latest in worldwide standards - CSA in Canada, UL in the USA, CE for Europe, CB and similar marques in Asia. Crystal Mountain is active in Water Cooler Associations worldwide such as EBWA, IBWA, ADEAC and EDWCA, and meets or exceeds all of their requirements.

Bringing new products to a changing marketplace is another Crystal Mountain priority. Customer-driven design improvements and aggressive market research are cornerstones of the engineering and research programs.

Crystal Mountain offers floor-standing, counter-top and under sink water dispensers both in bottled and point-of-use configurations. We are committed to ongoing development that delivers superior products backed by outstanding after sales service on every continent.